Why Join Us

At the National Student Loan Program (NSLP), we hire the most talented people for our teams. We have a passion to help students understand and manage their student loans – and get more knowledgeable about managing their money in general. Our motto is “Helping Educate Responsible Repayment Options”, and we provide each borrower guidance and understanding through respect and dedication.

What you’ll do!

Our Bilingual Counselors provide free assistance in understanding information, tools and resources available on student loans. We communicate with current and past students via inbound & outbound calls, email and webchat to guide them through the options and resources available on existing student loans.

What We Offer

- Support. We’ll provide a positive environment and provide you the tools for success.
- Comprehensive Training Program
- Professional Growth and Career Development.
- A fun Casual Work Environment
- We value a Work Life Balance
- Monthly and Quarterly Recognition
- $32,240 Annual Salary
- Benefits! (Medical, Dental, Vision, Life Insurance, and two retirement benefits with a 100% 401(k) match!)
- Want to continue your education? We can help with that! We offer tuition reimbursement up to $5,250 per calendar year.
- Ready for a vacation? Well, you are in luck! We provide employees with 10 paid holidays and 12 days of vacation.
Available Hours

Full-time hours M-F 10 am – 7pm

What you’ll have!

- Problem Solving Skills
- Listening Skills
- Fluency in English & Spanish are required.
- Superstar communication skills.
- Strong work ethic, integrity, and the will to win.
- Stable work history
- Successful completion of a background investigation is required.

Who We Are

The National Student Loan Program, a private, non-profit organization with a mission to empower students for a lifetime of financial success. From planning for college to paying for college, we strive towards providing greater student financial success.

If you want to assist others by guiding them towards successful student loan repayment, apply today and submit your resume, cover letter on our ADP WorkforceNow site at https://bit.ly/2pgpegu or send via email to hrd@fes.org. Visit our website at www.nslp.org.

FES and The National Student Loan Program take affirmative action to insure that applicants with job related qualifications are employed and employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, intellectual disability, mental disability or physical disability.

Equal Opportunity Employer