

Why Join Us

At Inceptia, we hire the most talented people for our teams. We have a passion for higher education. We provide expertise in higher education access, student loan repayment, analytics, default prevention, financial education and verification. Our mission is to support schools as they arm students with the knowledge needed to become financially responsible citizens. Inceptia educates students on how to pay for college, guides borrowers through loan repayment counseling, and provides default prevention strategies and services to schools.

What you'll do!

Our **Software Product Lead** will support Inceptia's Verification Gateway solution as the primary trainer and internal support for all new and existing client. Other responsibilities include day to day operations of our product lines; the collaboration of new concept identification; providing guidance in functionality, design, and pricing; and assisting in product positioning, enhancements and launch strategies.

What We Offer

- Support. We'll provide a positive environment and provide you the tools for success.
- Comprehensive Training Program
- A fun Casual Work Environment
- We value a Work Life Balance
- Benefits! (Medical, Dental, Vision, Life Insurance, and two retirement benefits **(with a 100% 401(k) match!)**)
- Want to continue your education? We can help with that! We offer tuition reimbursement up to \$5,250 per calendar year.
- Ready for a vacation? Well, you are in luck! We provide employees with 10 paid holidays and 15 days of vacation.

What you'll have!

- Bachelor's degree from four-year College or university is required; plus a minimum of two years in a position of relevant experience.
- The ideal candidate will be a curious, self-directed and skilled project manager with 2+ years of experience with a proven, measurable track record of success. In addition, the ideal candidate will have a detailed understanding of financial aid processes with 2+ years working in a financial aid department.
- Background in innovation, project management, technical support and/or customer support preferred.
- Experience with some of the following: new product/idea development, training, consumer insights, client relationship management and project management.
- Problem Solving Skills
- Listening Skills
- Superstar communication skills.
- Strong work ethic, integrity, and the will to win.
- Stable work history
- Successful completion of a background investigation is required.

If you have a deep commitment and passion in advising clients and providing professional services, you could be our next Software Product Lead!! Apply today on our ADP Workforce Now site by going to <https://bit.ly/2QMW73N> or you can email your resume to hrd@fes.org. For more information, please visit www.Inceptia.org.

Equal Opportunity Employer - FES and Inceptia take affirmative action to insure that applicants with job related qualifications are employed and employees are treated when employed without regard to their race, color, religious creed, age, marital status, national origin, ancestry, sex, gender identity or expression, intellectual disability, mental disability or physical disability.